



## The User Friendly Filter FAQs

### **What has been Customer reaction to the User Friendly Filter?**

Focus groups and field test participants have responded very favorably to the User Friendly Filter. Composite material is common in equipment today and customers have been very excited about the unique features and benefits provided by the User Friendly Filter.

### **What is the composite material?**

The material is from the Polyamide 6/6 family or PA66, commonly called Nylon 6/6. It is glass filled for added strength, with the material code on the bottom of the filter.

### **Was the User Friendly Filter tested only in the lab?**

No - the product has been in development for more than 2 years and field tested for more than 18 months. The new composite products are tested to the same requirements as metal products and at much more severe conditions. The performance of the User Friendly Filter meets or exceeds all metal product specifications. In many cases, such as burst strength and dynamic durability, the User Friendly Filter performs significantly better than the metal products.

### **Is the User Friendly Filter compatible with various fuel types?**

Yes. The material is compatible with all current standard diesel fuels along with B100 bio-diesels and ultra low sulfur diesel fuels.

### **Can Customers still use the metal "cutters" to open filters and examine the media for wear debris?**

Yes. However, the shell needs to be cut open at the bottom.

### **How should Customers dispose of the User Friendly Filter?**

This product follows the same disposal practices and standards as metal product: drain & landfill; drain, crush & landfill or recycle; or incinerate at an appropriate facility as fuel for waste to energy plants. The User Friendly Filter does not "crush" similar to a metal product - it breaks into large pieces for disposal. The broken pieces are contained within the filter crusher. Filter crushers have a safety door or guard to prevent any filter components from leaving, eliminating any potential for a safety issue.

### **What about upgrade products (i.e., FF5422 is short version of FF5040)?**

The User Friendly Filter replaces only the part number(s) listed as cross references, not the upgrade versions.



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